

Digital Products Refund Policy

Thank you for shopping at _____.

Please read this policy carefully. This is the Return and Refund Policy of _____ for digital goods, downloadable products, and digital content sold on _____.

1. Digital Products Policy

We issue refunds for digital products under the following conditions:

- **Non-tangible irrevocable goods:** Due to the nature of digital downloads, we do not issue refunds once the product is downloaded or accessed, except as specified below.
- **Timeframe:** Refund requests must be submitted within _____ days of the original purchase date.

2. Eligibility for Refunds

Refunds will only be considered under the following circumstances:

- The digital file is corrupted or damaged and cannot be opened or used (and we are unable to provide a functional replacement file within _____ business days).
- The product was purchased by mistake, and the digital files have **not** been downloaded, streamed, or accessed in any way.
- There is a proven double purchase for the exact same product.

3. Ineligibility for Refunds

Unless required by applicable law, refunds will not be issued for:

- Change of mind or personal preference after the product has been downloaded.
- Lack of technical capability or software required to use the product on your system (please review the system requirements carefully before purchase).
- Failure to download the file within the download window (contact support instead to extend the download link).

4. How to Request a Refund

To request a refund, please contact us by:

- Email: _____
- Contact Form: _____

Please include your order number, the email address associated with the purchase, and the reason for your refund request. Please allow _____ business days for our team to review your request and process the refund if approved.

5. Reversal of License

Upon approval of a refund, your license to use the digital product is immediately revoked. You must delete all copies of the downloaded files from your devices, backup drives, and cloud storage.

Last Updated: _____