

# RESIDENTIAL LANDLINE INSTALLATION GUIDE

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## 1. Account & Installation Details

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Customer Name

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Account Number

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Installation Address

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Contact Number

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Assigned Telephone Number

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Installation Date

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## 2. Pre-Installation Checklist

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- Main Feed / Drop Wire Located
- Network Interface Device (NID) Inspected
- Internal Wiring Inspected
- Wall Jack Outlet Locations Verified
- DSL Filter Required
- Grounding Wire Confirmed

## 3. Hardware & Equipment Inventory

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| Equipment / Component                  | Serial / Model Number | Status (New/Existing) |
|--|-----------------------|-----------------------|
| Telephone Set                          | _____                 | _____                 |
| Telephone Line Cord (RJ-11)            | _____                 | _____                 |
| Wall Plate / Jack                      | _____                 | _____                 |
| Microfilter (if shared with broadband) | _____                 | _____                 |

## 4. Installation Steps & Verification

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| Step | Procedure  | Completed (Initial) |
|------|--|---------------------|
| 1    | Connect incoming drop wire to the residential Network Interface Device (NID).  |                     |
| 2    | Run internal wiring (RJ-11 standard) from NID to target internal wall jacks.   |                     |
| 3    | Mount and wire the wall plate using correct color-coding standards (Tip/Ring). |                     |
| 4    | Connect the telephone handset to the wall jack using the RJ-11 line cord.      |                     |
| 5    | Verify physical connection and confirm dial tone presence.                     |                     |

## 5. Line Testing Results

### Dial Tone Verification

Pass  Fail

### Inbound/Outbound Call Test

Pass  Fail

### Line Voltage (VDC)

### Ringer Equivalence Number (REN) Total

## 6. Technician Notes & Remarks

\_\_\_\_\_  
Technician Signature

Name: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_  
Customer Signature

Name: \_\_\_\_\_

Date: \_\_\_\_\_