

CROSS-BORDER SALES RETURN REQUEST

Out-of-State / International Returns Authorization Form

RETURN MERCHANDISE AUTHORIZATION (RMA) #

DATE OF REQUEST

CUSTOMER & ORDER DETAILS

CUSTOMER/COMPANY NAME

ORIGINAL ORDER NUMBER

CONTACT EMAIL

ORIGINAL INVOICE DATE

PHONE NUMBER

EXPORT/ORIGIN STATE & COUNTRY

RETURN DESTINATION STATE/COUNTRY (SHIPPING ADDRESS)

REASON FOR RETURN

-
- Damaged in Transit
 - Customs / Import Rejection
 - Incorrect Item Received
 - Dissatisfied with Quality
 - Ordering Error
 - Other (Specify Below)

DETAILED EXPLANATION / CUSTOM DECLARATION NOTES

RETURNED ITEMS DETAILS

ITEM / SKU	DESCRIPTION	QTY	UNIT PRICE	TOTAL VALUE	HTS CODE (IF KNOWN)

CROSS-BORDER / OUT-OF-STATE TAX & CUSTOMS DECLARATION

SALES TAX / VAT REFUND CLAIMED?

- Yes
- No

CARRIER / METHOD OF RETURN

DUTY / CUSTOMS FEES PAID BY

TRACKING NUMBER

CUSTOMER SIGNATURE / DATE

AUTHORIZED APPROVER SIGNATURE / DATE

Important Notice for Cross-Border Returns: Goods returned from out-of-state or international locations must be accompanied by proper customs documentation. Please ensure the RMA number is clearly marked on the outside of the packaging. Failure to declare returned goods correctly may result in import delays, additional duties, or rejection of the return shipment.