

# DIGITAL ITEM REFUND CLAIM FORM

Claim ID:  
Submission Date:

## CUSTOMER INFORMATION

Full Name

Email Address

Account ID / Username

Phone Number

## TRANSACTION DETAILS

Order / Transaction Number

Date of Purchase

Digital Item Name / SKU

Purchase Price

Payment Method

## REASON FOR REFUND

- Accidental Purchase
- Technical Issues / Does Not Work
- Received Wrong Item
- Item Not as Described
- Unauthorized Transaction

Other

Please provide additional details regarding your claim:

**DIGITAL ITEM STATUS**

Item has NOT been downloaded/accessed

Item HAS been downloaded/accessed

**DECLARATION & CONSENT**

By signing below, I certify that the information provided is true and accurate. I understand that upon the approval of this refund, my license to access, download, or use the specified digital item will be immediately revoked, and any downloaded files must be permanently deleted from my devices.

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Customer Signature

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Date

Please return this completed form to the customer support department.