

EXPORT GOODS RETURN POLICY & RMA FORM

1. INTERNATIONAL RETURN POLICY & CONDITIONS

- **Return Authorization:** All international returns must be accompanied by an approved Return Merchandise Authorization (RMA) number. Unidentified returns will not be processed.
- **Timeframe:** Returns must be initiated within days of the original delivery date. Goods must be shipped back within days of RMA approval.
- **Condition of Goods:** Items must be returned in their original packaging, unused, unaltered, and with all export documentation and labels intact.
- **Shipping and Customs Duties:**
 - Unless the return is due to a product defect or seller error, all return shipping costs, import/export duties, taxes, and brokerage fees are the sole responsibility of the buyer.
 - The return shipment must be clearly marked as **"RETURNED GOODS - OF US ORIGIN - TEMPORARY IMPORT"** (or corresponding country of origin) on both the shipping label and the commercial invoice to prevent double taxation.
- **Refunds:** Refunds will be issued excluding original shipping costs, customs clearance fees, and a % restocking fee, unless otherwise agreed.

2. RETURN MERCHANDISE AUTHORIZATION (RMA) REQUEST

RMA NUMBER (OFFICE USE ONLY)

DATE OF REQUEST

ORIGINAL INVOICE / ORDER NUMBER

ORIGINAL EXPORT DATE

EXPORTER / SELLER NAME

IMPORTER / BUYER NAME

CONTACT EMAIL

CONTACT PHONE NUMBER

RETURN SHIPPING ADDRESS (BUYER LOCATION)

3. ITEMIZED RETURN DETAILS

PART / SKU NUMBER	ITEM DESCRIPTION	QTY	UNIT VALUE (CUR.)	REASON FOR RETURN

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HARMONIZED SYSTEM (HS) CODE

COUNTRY OF ORIGIN OF GOODS

TOTAL DECLARED VALUE FOR CUSTOMS

EXPORT DECLARATION & AGREEMENT

I hereby certify that the information provided above is true and correct, and that the goods listed are being returned to the original exporter. I agree to comply with the international return terms and conditions outlined above, including the payment of any applicable duties, taxes, or shipping costs associated with this return.

AUTHORIZED BUYER SIGNATURE

DATE