MOBILE PHONE REPAIR SERVICE AGREEMENT

CUSTOMER INFORMATION

Customer Name		**Date**	
Phone Number		**Email Address**	
Address			

DEVICE INFORMATION

Device Brand/Model		**Color**	
Serial / IMEI No.		**Passcode / Pattern**	
Physical Condition			

REPAIR & ESTIMATE DETAILS

Reported Issues			
Diagnostics / Work Required			
Estimated Cost		**Estimated Completion Date**	

TERMS & CONDITIONS

1. **Data Backup Loss Disclaimer:** The customer is solely responsible for backing up all data, software, and information prior to handing over the device for repair. The service provider shall not be held liable for any loss, corruption, or breach of data during the repair process.
2. **Risk of Repair:** Mobile device repairs, especially those involving screen replacements, battery replacements, or water damage recovery, carry inherent risks. Pre-existing damage may become more apparent or worsen during diagnostic or repair procedures.
3. **Parts Warranty:** All replacement parts installed carry a limited warranty of _____ days from the date of completion. This warranty covers defect in parts and workmanship only, and does not cover physical damage, liquid damage, or unauthorized self-tampering post-repair.
4. **Abandoned Devices:** Any device left unclaimed for more than _____ days after completion notification will be considered abandoned. The service provider reserves the right to dispose of, sell, or recycle the device to recover diagnostic and repair costs.
5. **Payment:** Full payment of the agreed repair price is required upon collection of the device. Diagnostic fees may apply even if the device is deemed irreparable.

_____

Customer Signature

Date: _____

_____

Authorized Technician Signature

Date: _____