

ACCEPTABLE USE POLICY

Internet Services Agreement

Provider Name: _____

Effective Date: _____

Customer Name: _____

Account Number: _____

1. Introduction

This Acceptable Use Policy ("AUP") governs the use of the high-speed Internet services, equipment, and related services ("Services") provided by _____ to the Customer. By using the Services, the Customer agrees to comply with the terms of this AUP. _____ reserves the right to modify this AUP at any time, effective upon posting the modified version on its website.

2. Prohibited Activities

The Services may only be used for lawful purposes. Transmission, distribution, or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation:

- **Infringement:** Infringement of intellectual property rights, including patents, trademarks, trade secrets, copyrights, or other proprietary rights.
- **Unlawful Material:** Hosting, transmitting, or facilitating material that is obscene, defamatory, libelous, threatening, harassing, abusive, or hateful.
- **Security Violations:** Attempting to interfere with, compromise the system integrity or security of, or decipher any transmissions to or from the servers running the Service.
- **Malicious Code:** Introducing viruses, worms, Trojan horses, or other harmful, destructive, or disabling code into the network.
- **Spamming:** Sending unsolicited bulk email messages ("Spam") or bulk instant messages, or facilitating the transmission thereof.

3. Network Security and Integrity

Customers may not use the network to violate the security or integrity of any network, computer, or communications system. Prohibited activities include:

- Accessing data, systems, or networks without authorization, including attempting to probe, scan, or test the vulnerability of a system or network.
- Monitoring data or traffic on any network or system without the explicit authorization of the owner.
- Forging headers, packet senders, or any part of a message header.

4. Bandwidth and Resource Usage

The Service is provided for reasonable professional and personal use. Customer agree not to engage in bandwidth-intensive activities that impair the service quality of other customers on the shared network infrastructure. Excessively high usage that exceeds _____ GB per billing cycle may result in speed throttling, suspension, or additional charges as detailed in the service plan.

5. Enforcement and Consequences

Failure to adhere to this AUP may result in immediate suspension, restriction, or termination of the Services without prior notice, at the sole discretion of _____. Additionally, violators may be subject to civil or criminal liability. _____ will cooperate fully with law enforcement authorities in investigating suspected lawbreakers.

6. Reporting Violations

To report a violation of this Acceptable Use Policy, please contact _____ at _____.

Document Version: _____ | Approved By: _____