

Cable TV Customer Feedback Survey

Please take a moment to complete this survey to help us improve your cable television service.

Customer Information

Full Name

Cable Account Number

Email Address

Your Cable Package

Which subscription package do you currently have?

Service Quality Rating

Please rate the following aspects of your cable service:

Aspect	Poor	Fair	Good	Excellent
Signal & Picture Quality	☐	☐	☐	☐
Channel Selection	☐	☐	☐	☐
On-Demand Library	☐	☐	☐	☐
Value for Money	☐	☐	☐	☐

Hardware & Equipment

Which TV equipment do you use? (Select all that apply)

- ☐ Standard Cable Box
- ☐ HD DVR Box
- ☐ Cable App on Smart TV / Streaming Device

How satisfied are you with the user interface of your cable box/guide?

☐ Dissatisfied

☐ Neutral

☐ Satisfied

Reliability & Support

Have you experienced any service outages in the last 3 months?

☐ Yes

☐ No

How would you rate your last interaction with Customer Support?

Additional Feedback

What improvements or changes would you like to see in our service?

Submit Survey