MOBILE PHONE TECHNICAL SUPPORT TICKET

Customer Information

Full Name

Email Address

Contact Phone Number

Preferred Contact Method

Device Information

Brand / Manufacturer

Model Name / Number

Operating System & Version

IMEI / Serial Number

Issue Details

Problem Category (Select all that apply)

☐ Power / Battery / Charging ☐ Screen / Display / Touch response ☐ Wi-Fi / Cellular / Bluetooth ☐ Speaker / Microphone / Audio ☐ OS / App Crashes / Software ☐ Physical / Liquid Damage

Severity Level

Frequency of Issue

Detailed Description of the Issue

Steps to Reproduce the Issue

Attachments & Additional Info

Upload Screenshot / Photo of the Issue (Optional)

Click to upload files or drag and drop here

Any troubleshooting steps already attempted?

Submit Support Ticket