

SOFTWARE & DIGITAL GOODS RETURN FORM

Request for Deactivation & Refund

1. CUSTOMER INFORMATION

FULL NAME

EMAIL ADDRESS

PHONE NUMBER

ACCOUNT / CUSTOMER ID

2. PURCHASE DETAILS

ORDER / INVOICE NUMBER

DATE OF PURCHASE

SOFTWARE / DIGITAL PRODUCT NAME

LICENSE / ACTIVATION KEY

3. REASON FOR RETURN

- ACCIDENTAL PURCHASE
- INCOMPATIBLE WITH SYSTEM/HARDWARE
- TECHNICAL DEFECT / SOFTWARE ERRORS
- PRODUCT NOT AS DESCRIBED
- DUPLICATE TRANSACTION
- OTHER

ADDITIONAL DETAILS (OPERATING SYSTEM, ERROR MESSAGES, OR COMMENTS)

4. BINDING DECLARATION & AGREEMENT

By signing this document, I certify that I have completely uninstalled and deleted all copies of the software/digital product specified above from all computers, servers, devices, and storage media. I agree that I will make no further use of, nor attempt to activate, transfer, or resell the license key(s) associated with this product. I acknowledge that the license key(s) will be permanently deactivated upon processing of this return.

I ACCEPT THE TERMS OF THIS DEACTIVATION AGREEMENT.

SIGNATURE OF PURCHASER

DATE